



Lifeline Program Basics

Lifeline is a government assistance program that provides a monthly discount on **ONE** home (wireline), mobile (cell) or broadband internet service to qualifying low income customers. Lifeline is a federal benefit; willfully making false statements to obtain the benefit can result in criminal penalties, including fines, imprisonment, de-enrollment, or being barred from the program. **Lifeline service is limited to one benefit per household, and is non-transferable.** New customers meeting the program criteria may also be eligible for connection assistance up to \$100.00 under the Link-Up program.

Definition of Household for Lifeline Purposes

Your household is everyone who lives together at your address as one economic unit (including children and people who are not related to you). All adults living together and contributing to and sharing in the income or expenses of the household, whether spouses, domestic partners related or unrelated, are part of the same household.

- An adult is any person 18 years of age or older, or an emancipated minor (a person under 18 who is legally considered to be an adult).
- Household expenses include food, health care expenses (such as medical bills) and the cost of renting or paying a mortgage on your place of residence (a house or apartment, for example) and utilities (including water, heat and electricity).
- Income includes salary, public assistance benefits, social security payments, pensions, unemployment compensation, veteran's benefits, inheritances, alimony, child support payments, worker's compensation benefits, gifts, and lottery winnings.

Spouses and domestic partners are considered to be part of the same household. Children under the age of 18 living with their parents or guardians are considered to be part of the same household as their parents or guardians. If an adult has no income, or minimal income, and lives with someone who provides financial support to that adult, both people are considered part of the same household.

Eligibility Requirements

You can qualify for Lifeline benefits if your total household income is at or below 135% of the federal Poverty Guidelines or if you participate in a qualifying assistance program.

You are not eligible for Lifeline benefits if:

- You do not live in Alaska
- Any other adult in your household receives Lifeline service from United Utilities, United-KUC, Yukon Telephone or another provider

Only **ONE** Lifeline discount is allowed per household. More than one Lifeline benefit in a household will result in de-enrollment from the Lifeline program. Members of a household are not permitted to receive multiple Lifeline services from one or more telephone companies.

Proof of Eligibility

All Lifeline Applications must include a copy of your ID. ID's must be government issued (state, tribal or federal) and include a photo. ID should be current (not expired).

If you qualify for new Lifeline benefits based on Program Participation, you must provide proof of participation and attach it to your Lifeline Application. Acceptable documentation includes:

- Current or prior year's statement of benefits for a qualifying program
- A notice or letter of participation in a qualifying program
- Program participation documents
- Another official document demonstrating that you or someone else in your household receives benefits from a qualifying assistance program.

If you qualify for new Lifeline benefits based on household income, you must provide proof of income and attach it to your Lifeline Application. Submit **ALL** current (most recent) tax returns for the household. Other documentation must cover at least 3 consecutive months within the last 12 months. Acceptable documentation includes:

- Last year's state, federal or tribal tax return
- A current income statement from an employer or paycheck stubs covering at least 3 consecutive months
- A statement of benefits from the U.S. Social Security Administration
- A statement of benefits from the U.S. Dept. of Veterans Affairs
- A retirement or pension statement of benefits
- An Unemployment or Worker's Compensation statement of benefits
- A federal or tribal notice letter of participation in General Assistance
- A divorce decree or child support award
- Other official document containing income information

Annual recertification of eligibility is required

National Lifeline Accountability Database (NLAD)

The National Lifeline Accountability Database (NLAD), administered by the Universal Service Administrative Company (USAC), was implemented to help telecommunications carriers identify and prevent duplicate claims for Lifeline Program supported service. This is a real-time nationwide database. To ensure proper administration of the Lifeline program, Lifeline subscriber identifying information, including name, residential address, telephone number, date of birth, and last four digits of your social security number will be entered into the National Lifeline Accountability Database (NLAD). Lifeline subscriber consent is required. Failure to provide consent will result in subscriber being denied the Lifeline service.

Lifeline Rates

If you have any questions about the Lifeline program, you may contact our **Customer Care Department at 1-800-478-2020** or visit our website at www.uui-alaska.com. Information on the Lifeline program is also available at www.usac.org

Local Wireline Telephone Rate Information:

| Residential Line Charge | Basic Rates | Lifeline Rate |
|--|-------------|---------------|
| United Utilities | \$19.23 | \$ 1.00 |
| United-KUC | \$13.80 | \$ 1.00 |
| Yukon Telephone | \$17.00 | \$ 1.00 |
| Universal Access Surcharge | \$.09 | \$.09 |
| Federal Subscriber Line Charge | \$ 6.50 | \$ 0.00 |
| Network Access Fee | \$ 5.75 | \$ 0.00 |
| Toll Blocking | | |
| United Utilities | \$ 1.50 | \$ 0.00 |
| United-KUC | \$ 3.40 | \$ 0.00 |
| Yukon Telephone | \$ 0.00 | \$ 0.00 |
| <i>Please review your bill for more cost saving reductions. Residential Access Line Charge, Federal Subscriber Line Charge, Network Access Fee, and Toll Blocking are eligible for Lifeline discounts; Calling features and other services are not. Taxes and surcharges are additional. Bills MUST be paid each month to prevent termination of services.</i> | | |

UUI Broadband Internet Rate Information:

Lifeline is available on our highest speed/usage plan with a \$34.25 monthly discount

| 6M/2M with 100,000MB data | Basic Rate | Lifeline Rate |
|---|------------|---------------|
| DSL or Wifi Rate if you have local phone service | \$ 299.99 | \$ 265.74 |
| Wifi Rate - no local phone service | \$ 314.99 | \$ 280.74 |
| DSL Rate - no local phone service | \$ 354.99 | \$ 320.75 |
| 8M/4M with 325,000MB data (available in Whittier) | \$ 250.00 | \$ 215.75 |