



New Lifeline Program Applicant: INFORMATION SHEET

Lifeline is a government assistance program that provides a monthly discount on **ONE** home (wireline), mobile (cell) or broadband internet service to qualifying low income customers. Lifeline federal benefit; willfully making false statements to obtain the benefit can result in criminal penalties, including fines, imprisonment, de-enrollment, or being barred from the program. **Lifeline service is limited to one benefit per household, and is non-transferable.** New customers meeting the program criteria may also be eligible for connection assistance up to \$100.00 under the program. Annual recertification of eligibility is required.

To Apply for Lifeline, submit: (1) **Lifeline Program Application Form**, (2) **Lifeline Program Household Worksheet**, (3) **Official Program or Income Documents** (see below), and (4) clear copy of your current **State Photo ID**. Please indicate the service type for your lifeline benefit (1) landline phone or (2) broadband internet- not available in all locations.

To Qualify through a government program: If you qualify for new Lifeline benefits through participation in a government program, **you must provide proof of participation and attach it to your Lifeline Application.** Acceptable documentation includes:

- Current or prior year’s statement of benefits for a qualifying program
- A notice or letter of participation in a qualifying program
- Program participation documents
- Another official document demonstrating that you or someone else in your household receives benefits from a qualifying assistance program.

To Qualify through your income: **You can only qualify through your income, if you do not qualify through a government program. You must provide proof of income and attach it to your Lifeline Application.** Submit ALL current (most recent) tax returns for the household. Other documentation must cover at least 3 consecutive months within the last 12 months, for example, pay stubs for 3 consecutive months. Acceptable documentation includes:

- Last year’s state, federal or tribal tax return
- A current income statement from an employer or paycheck stubs covering at least 3 consecutive months
- A statement of benefits from the U.S. Social Security Administration
- A statement of benefits from the U.S. Dept. of Veterans Affairs
- A retirement or pension statement of benefits
- An Unemployment or Worker’s Compensation statement of benefits
- A federal or tribal notice letter of participation in General Assistance
- A divorce decree or child support award
- Other official document containing income information

You are required to notify us within thirty (30) days if you are no longer eligible for Lifeline service for ANY reason, including the following examples: (1) you no longer receive benefits from one or more of the programs specified on the Lifeline application; (2) your household no longer meets the income criteria specified on the Lifeline application; (3) you receive more than one Lifeline benefit; and (4) a member of your household receives a Lifeline benefit.

If you have questions about the Lifeline program, contact our **Customer Care Department at 1-800-478-2020** or visit our website at www.uui-alaska.com. You may also visit www.lifelinesupport.org for more information on Lifeline program rules and eligibility information.

Landline Telephone Rate Information:

Residential Line Charge	Basic Rates	Lifeline Rate
United Utilities	\$19.23	\$ 1.00
United-KUC	\$13.80	\$ 1.00
Yukon Telephone	\$17.00	\$ 1.00
Universal Access Surcharge	\$.09	\$.09
Federal Subscriber Line Charge	\$ 6.50	\$ 0.00
Network Access Fee	\$ 5.75	\$ 0.00
Toll Blocking		
United Utilities	\$ 1.50	\$ 0.00
United-KUC	\$ 3.40	\$ 0.00
Yukon Telephone	\$ 0.00	\$ 0.00

Please review your bill for more cost saving reductions. Residential Access Line Charge, Federal Subscriber Line Charge, Network Access Fee, and Toll Blocking are eligible for Lifeline discounts; Calling features and other services are not. Taxes and surcharges are additional. Bills MUST be paid each month to prevent termination of services.

UUI Broadband Internet Rate Information:

Lifeline on Broadband Internet is available on our highest speed/usage plan only (see below), and allows for a \$34.25 monthly discount. (Not available in all locations- please contact Customer Care for more information or visit our website at www.uui-alaska.com). A wifi enabled device is required, or you can use your own router.

6M/2M with 100,000MB data	Basic Rate	Lifeline Rate
DSL or Wifi Rate if you have local phone service	\$ 299.99	\$ 265.74
Wifi Rate - no local phone service	\$ 314.99	\$ 280.74
DSL Rate - no local phone service	\$ 354.99	\$ 320.75
15M/2M with 325GB data (available in Whittier)	\$ 199.99	\$ 165.74