

Alaska Relay Telecommunications Relay Service

Alaska Relay Service
Dial 7-1-1 to place a relay call

Alaska Relay Service allows standard voice telephone users to communicate with deaf, hard- of-hearing or speech-disabled people who use text telephones (TTYs) or voice carry-over (VCO) phones, through specially trained Communication Assistants (CAs). Calls can be made 24 hours a day, 365 days a year with no restrictions on the number, length, or type of call.

All calls are strictly confidential, and no records of any conversations are maintained. Simply dial the relay number to connect with a Communication Assistant who will dial the requested number and relay the conversation.

To make any type of relay call, Dial 7-1-1

WAYS TO CONTACT SPRINT ACCESSIBILITY CUSTOMER CARE:

Voice: 1-800-676-3777

Speech to Speech: 1-877-787-1989 TTY: 1-800-676-3777

Spanish: 1-800-676-4290

Email: accessibility@sprint.com Fax: 877-877-3291

More information on Alaska Relay services and the Telecommunications Equipment Distribution Program (TEDP) is available at www.alaskarelay.com

EMERGENCY NOTICE

If you have a problem reaching an emergency number, dial “0” operator. Tell the operator the number you are calling from, the type of help needed, the community’s name and the street address. Stay on the line with the operator if possible.